

**Samsung Electronics New Zealand Limited (“Promoter”)**

**Promotion Terms and Conditions**

GLASSLOCK PROMOTION 2019

1. Instructions on how to claim the Glasslock set form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. The Glasslock offer is not valid in conjunction with any other offer.
2. Claims are only open to New Zealand residents. Claimants under 18 years old must have a parent's/guardian's permission to make a claim. The Promoter may require the parent or guardian to sign these Terms and Conditions as a condition of entry. Employees (and their immediate families) of the Promoter, the Promoter's New Zealand branch office, participating retailers, and agencies associated with this promotion are ineligible to claim. Purchases made by or on behalf of business, or other organisations, will be ineligible.
3. The promotion commences at 9.00am NZST 15th April 2019 to 5.00pm NZST 3<sup>rd</sup> June 2019 (“**Promotional Period**”).
4. Claims must be received within fourteen (14) days from the date of purchase of the Participating Product.

**PARTICIPATING PRODUCTS AND GLASSLOCK OFFER**

5. The Participating Retailers are:

- ACL [100%]
- Heathcote Appliances
- Noel Leeming
- Smith’s City
- Harvey Norman
- Kitchen Things

(each a “**Participating Retailer**” and collectively “**Participating Retailers**”)

6. To be eligible to claim the Glasslock Offer set out below, eligible claimants must purchase one of the following selected models of Samsung Refrigerator or Cooking Appliance outlined below ("**Participating Product**"), from a Participating Retailer in New Zealand during the Promotional Period and while stocks last:

	Group	Code	Glasslock Gift RRP
Refrigerator	TMF	SR318LSTC	\$ 250.00
	TMF	SR342WTC	\$ 250.00
	TMF	SR397BTC	\$ 250.00
	TMF	SR400LSTC	\$ 250.00
	BMF	SRL336NW	\$ 250.00
	BMF	SRL335NLS	\$ 250.00
	BMF	SRL445BLS	\$ 250.00
	BMF	SRL458ELS	\$ 250.00
	BMF	SRL455DLS	\$ 250.00
	SBS	SRS588DLS	\$ 250.00
	SBS	SRS589DBG	\$ 250.00
	SBS	SRS583NLS	\$ 250.00
	SBS	SRS655NLS	\$ 250.00
	SBS	SRS674DLS	\$ 250.00
	SBS	SRS675DLS	\$ 250.00
SBS	SRS694NLS	\$ 250.00	
Cooking	BIC	NV70K1340BS	\$ 250.00
	BIC	NV70K3370BS	\$ 250.00
	BIC	NV75K5571RS	\$ 250.00
	BIC	NZ64H57479K	\$ 250.00
	BIC	NZ84J9770EK	\$ 250.00
	BIC	CTR164NC01	\$ 250.00
	MWO	ME6104ST1	\$ 99.00
	MWO	ME6124ST-1	\$ 99.00
	MWO	MS32H5125AK	\$ 99.00
	MWO	MS32J5133BT	\$ 99.00
	MWO	MS32J5133BG	\$ 99.00

7. The Glasslock Offer consists of either the

a) 9 Piece Tempered Glass Food Container Set RRP \$250 (“**Glasslock Offer**”). Each 9 Piece Tempered Glass Food Container Set contains:

- 1 x Rectangular Tempered Glass Container 148 x 99 x 57mm /485ml
- 2 x Rectangular Tempered Glass Container 177 x 131 x 68mm /970ml
- 1 x Rectangular Tempered Glass Container 208 x 162 x 79mm /1730ml
- 1 x Round Tempered Glass Container 100 Ø x 46mm /190ml
- 1 x Round Tempered Glass Container 130 Ø x 57mm /450ml
- 1 x Round Tempered Glass Container 160 Ø x 68mm /850ml
- 1 x Square Tempered Glass Container 115 x 115 x 57mm /405ml
- 1 x Square Tempered Glass Container 148 x 148 x 68mm /900ml

b) 4 Piece Tempered Glass Food Container Set RRP \$99 (“**Glasslock Offer**”). Each 4 Piece Tempered Glass Food Container Set contains:

- 1 x Rectangular Tempered Glass Container 186.5 x 139 x 77mm /1100ml
- 1 x Rectangular Tempered Glass Container 156.5 x 180 x 51mm /400ml
- 1 x Round Tempered Glass Container 122 Ø x 65mm /400ml
- 1 x Square Tempered Glass Container 124 x 124 x 64mm /490ml

Features:

- Glass food storage container made in Korea from durable Tempered Glass
- BPA-free Tempered Glass remains stain and odour free
- Microwave and Dishwasher Safe
- Suitable for use in Fridge and Freezer

Contents of container remain visible for easy identification

8. The Glasslock Offer is not transferable or exchangeable.

#### **HOW TO CLAIM**

9. The Glasslock Offer is not available at the time of purchase. To claim the Glasslock Offer, claimants must:

- visit [https:// Glasslock2019.nzsamsungcampaign.com/](https://Glasslock2019.nzsamsungcampaign.com/)
- select the promotion banner that relates to the Participating Product purchased
- complete and submit into the Online Redemption Form the details of their claim including:
  - the claimant’s full name, email address, physical address, day time phone number and the store of purchase;

- the invoice details and serial number of the Participating Product purchased;  
and
  - uploading a copy of the proof of purchase and a photo of the Participating Products' serial numbers, then click submit.
10. Claimants will be sent a confirmation email with a Unique Redemption Code. If the proof of purchase and serial number were not uploaded online, claimants can send their Unique Redemption Code, with a photo of the serial number and a copy of their proof of purchase to:

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PO BOX 36645

Northcote

AUCKLAND 0627

11. All required documentation must be sent and received by the Promoter within fourteen (14) days from the purchase date of the Participating Product, for the claim to be deemed valid.
12. Claimants should allow up to 30 days from the date the claim documentation is received by the Promoter, for delivery of the Glasslock Offer confirmation email. If a claimant is unable to provide the serial number of the purchased Participating Product at the time of submitting the Online Redemption Form, the claim may still be submitted. In such cases, claimants are required to register all details via the Online Redemption Form, without the serial number, and post to the address set out at clause 10 above, with a copy of the proof of purchase, within 14 days of purchasing the Participating Product for their claim to be valid. Once the claimant takes delivery of their Participating Product, the claimant must, within 7 days from delivery, email the serial number to Samsung at [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com). Any claims that do not submit the serial number of the Participating Product within the 7 day deadline will be deemed invalid.
13. If the serial number and the proof of purchase do not match the details submitted by the claimant on the Online Redemption Form, the claim will be deemed invalid and will result in an ineligible claim. The eligible claimant will not be entitled to receive the allocated Glasslock until the Promoter has received the required documentation and verified the claim.
14. The Promoter reserves the right to reclaim from any claimant, the relevant Glasslock; if the initially purchased Participating Product is returned after the claim has been processed and fulfilled. This clause does not limit or affect the claimant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.

## GENERAL TERMS AND CONDITIONS

15. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
16. Multiple entries are permitted, subject to the following:
  - only one claim permitted per Participating Product purchased;
  - a maximum of two claims permitted per household; and
  - each claim must be submitted separately and in accordance with claim requirements.
17. Claimants must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant's claim or entries and forfeiture of any right to a Glasslock set.
18. In the event of any disputes in relation to entries online and identification of the person making the redemption by email the Promoter reserves the right to award the redemption to the email account holder.
19. The Promoter's decision is final and no correspondence will be entered into.
20. All Glasslock claimants may be required to first sign acceptance of these terms and conditions before any Glasslock is provided to them.
21. The Promoter will use its best endeavors to provide the Glasslock set listed. If any of the Glasslock sets are unavailable for whatever reason, the Promoter reserves the right to substitute that Glasslock Set for another item of an equivalent value.
22. Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet Service Provider used.
23. The use of any automated claim software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all entries submitted by that claimant invalid.
24. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorized access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the promotion.

25. The Promoter accepts no responsibility for any tax liability incurred as a result of a claimant participating in the promotion. Claimants should obtain independent tax and financial advice.
26. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or relevant Glasslock set that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Glasslock set value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of the relevant Glasslock set.
27. Nothing in these Terms and Conditions is intended to exclude, restrict or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of a Participating Product or relevant Glasslock Set Offer.
28. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties including, but not limited to, agents, contractors, service providers, offer suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information held by the Promoter. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics New Zealand Ltd 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 09 4777111. Email: [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com).
29. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the promotion or any part of the promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the promotion or part of the promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the promotion will be notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz).

The Promoter is Samsung Electronics New Zealand Limited, 24 The Warehouse Way Northcote Auckland, 0627. Administration of the promotion will take place at the offices located at 24 The

Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 09 47771111; Email: [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com).